Chaos Telemetry

This page provides information on Telemetry for the V-Ray for Nuke Improvement Program.

Overview

The V-Ray improvement program is based on telemetry. It allows Chaos to track general V-Ray usage statistics as well as automatically collect crash information. The type of information that will be collected includes some parameter values that people use most often, which will allow Chaos to optimize and improve V-Ray's performance. No personal identifiable information, scenes, assets, or materials will be collected.
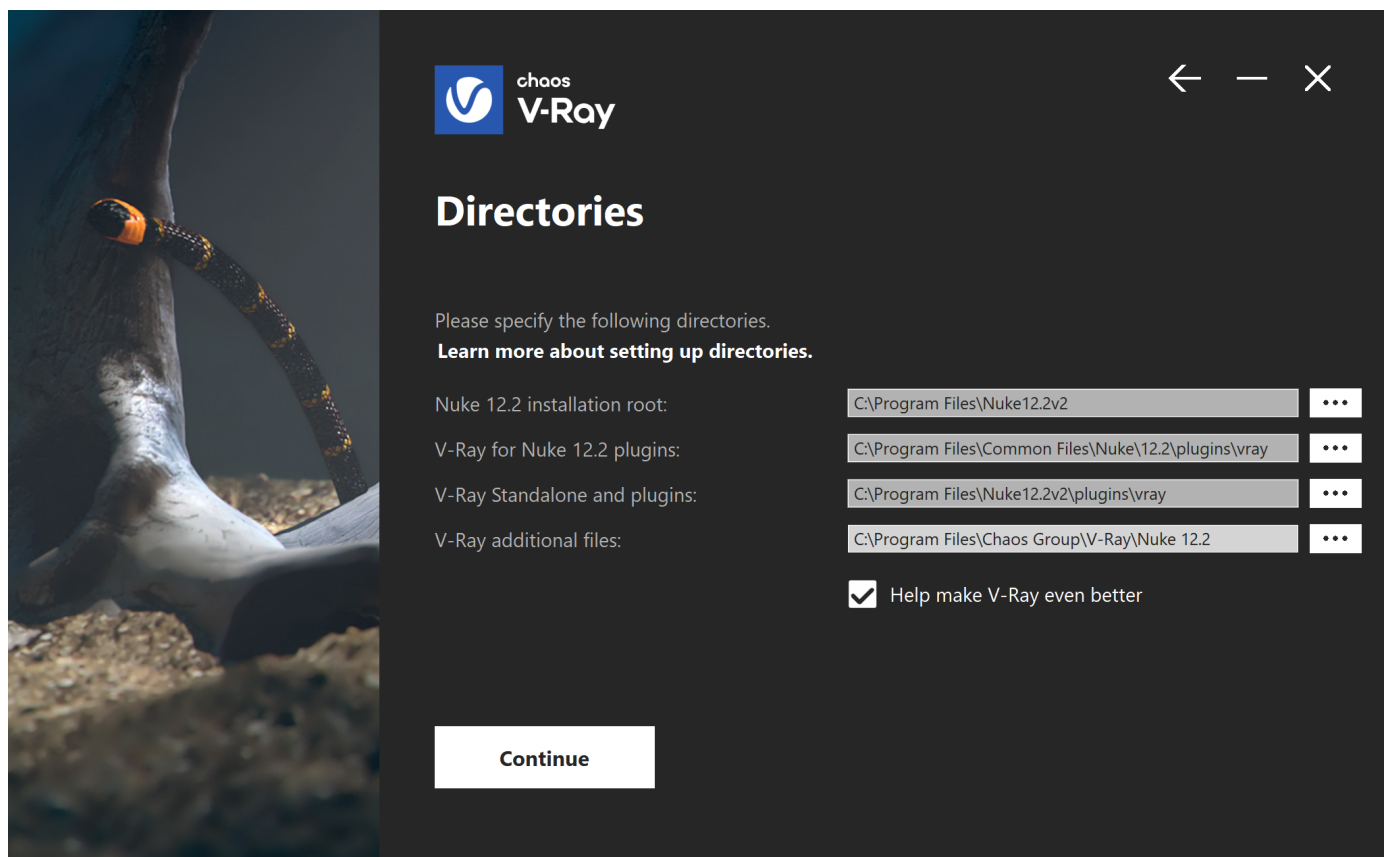
The collected data is sent when Nuke is closed, and is stored locally in text files.

For Windows the files can be found in the folder *C:\Users\<username>\AppData\Local\ChaosGroup\telemetry*.

For Linux the files can be found in the home directory of the current user: *${HOME}/.ChaosGroup/telemetry/.* The collected data is viewable with a text editor.

Enable Feedback Program

The Feedback program is activated by enabling **Help make V-Ray even better** checkbox, available upon pressing the **Advanced** button of the installer.

Feedback Program Settings

The Feedback program settings can be changed any time in Nuke after installing V-Ray. They can be accessed through the **VRayRenderer** node > **Global** tab > **Misc** rollout > **Feedback program settings...**

Help us improve your experience with V-Ray for Nuke

Participate in the improvement decisions for the future versions of V-Ray for Nuke.
Select 'Yes' to give us permission to learn how V-Ray is used and where to focus our development efforts.

- No personally identifiable information would be collected
- There are no additional emails regarding your participation
- You can change your decision at any time using this dialog

Learn More...

With your permission, Chaos Software OOD ("Chaos") may automatically receive anonymous information about the way you use V-Ray for Nuke.

Help us improve V-Ray, by participating in our customer feedback program ?

◉ Yes, I am willing to participate and help improving V-Ray

◯ No, I do not want to participate in the V-Ray improvement program at this time

OK   Cancel