Chaos Telemetry

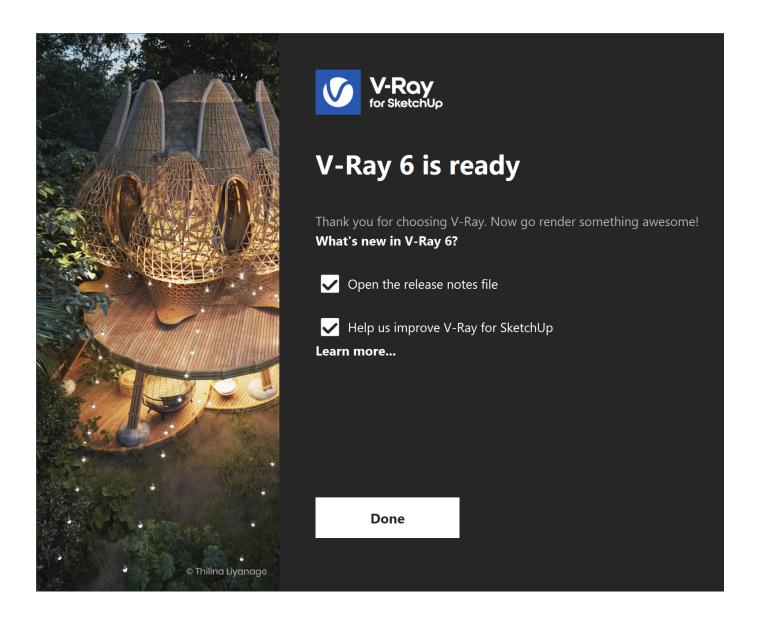This page provides information on the Chaos Telemetry program.

Overview

The V-Ray improvement program is based on telemetry. It allows Chaos to track general V-Ray usage statistics, which include parameter values that people use most often. This helps Chaos to optimize and improve V-Ray's performance. No personally identifiable information, scenes, assets, or materials are collected.

The collected data is sent daily and is stored locally in the **vray-telemetrics.log** file viewable with a text editor. The file can be found in the folder C:\Users\<username>\AppData\Roaming\Chaos Group\V-Ray for SketchUp\vrayneui on Windows or Users/<username>/.ChaosGroup/V-Ray for SketchUp/vrayneui on MacOS.

Enable Feedback Program

The Feedback program is activated by enabling the **Help us Improve V-Ray for SketchUp** checkbox, available upon completing the V-Ray for SketchUp installation.

V-Ray 6 is ready

Thank you for choosing V-Ray. Now go render something awesome!

What's new in V-Ray 6?

☑ Open the release notes file

☑ Help us improve V-Ray for SketchUp

Learn more...

Done

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Feedback Program Settings

Collection and transmission of usage statistics can be disabled or renewed at any time through V-Ray for SketchUp's **Asset Editor** > **Settings** > **Configuration** > **Usage Statistics**

▼ Configuration

UI Color Theme	Chaos Black (default) ⌄
Sliders Color Space	Rendering ⌄
GPU Preview Devices	Use the Global Configuration ⌄
Order Assets	By Type and Name ⌄
Delete Confirmation	☑
Update Notifications	☑

Properties Level   Basic ⌄   Apply to Existing

▼ Usage Statistics

Send anonymous usage statistics to Chaos   🔵