Product Support

This page provides information about V-Ray supported version of platforms that can make use of Chaos Cloud rendering.

Each Chaos Cloud job is rendered with the latest publicly available build of the V-Ray version used to create the original scene, e.g. a scene created with V-Ray Next is rendered with the latest publicly available version of V-Ray Next.
Chaos Support team provides support for the following products:

- **V-Ray 6** for: 3ds Max, Maya, SketchUp, Rhino, Houdini, and Cinema 4D

- **V-Ray 5** for: 3ds Max, Maya, Houdini, SketchUp, Rhino, Revit, and Cinema 4D

All failed jobs created with earlier V-Ray versions will still be automatically refunded. However, issues with such jobs won't be investigated by the Chaos Support teams.

Cloud Rendering Compatibility

Product Versions	V-Ray 6			V-Ray 5			V-Ray Next			V-Ray 3.6		
	Windows	Linux	macOS	Windows	Linux	macOS	Windows	Linux	macOS	Windows	Linux	macOS
3ds Max®	2018 or later	-	-	2016 & later	-	-	2013 - 2021	-	-	-	-	-
Maya	2019 & later	2019 & later	2019 & later	2017 & later	2017 & later	2017 & later	2015 - 2021	2015 - 2021	2016.5 - 2021	-	-	-
Cinema 4D	R21 &later	-	R21 & later	R20 & later	-	R20 & later	-	-	-	R18 & later[*]	-	R18 & later[*]
Houdini	19.0, 19.5	19.0, 19.5	19.0, 19.5	18.5, 19.0, 19.5	18.5, 19.0, 19.5	18.5, 19.0, 19.5	18.5.499 & later	18.5.499 & later	18.5.499 & later	-	-	-
Revit	-	-	-	2018 & later	-	-	2015 - 2019	-	-	2015 & later	-	-
Rhino	v6.29.20238 & later v7.0.20314 & later	-	-	v6.29.20238 & later v7.0.20314 & later	-	-	5.14 & later (64-bit only) 6.13.19058 & later	-	-	5.14 & later (64-bit only) 6.6.18117 & later	-	-
SketchUp	2019 - 2022	-	2019 - 2022	2017 & later	-	2017 & later	2016 (64-bit) - 2020	-	2016 (64-bit) - 2020	2015 and later	-	2015 & later
Modo	-	-	-	-	-	-	901 & later	-	901-13	Modo 701 (SP5) 801 (SP2 or higher) & later	-	Modo 701 (SP5) 801 (SP2 or higher) & later

*Only still images are supported in Chaos Cloud rendering with V-Ray 3.7 for Cinema 4D.

Chaos Support

Chaos Support team provides support for the following products:

Product	V-Ray 6	V-Ray 5	V-Ray Next
3ds Max®	✅	✅	❌
Maya	✅	✅	❌
Cinema 4D	✅	✅	❌
Houdini	✅	✅	❌
Revit	✅	✅	❌
Rhino	✅	✅	❌
SketchUp	✅	✅	❌
Modo	❌	❌	❌